**Zhasmina Angelova**

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**Personal Profile**

I am an organized and efficient individual transitioning from a successful career in hospitality management to software development. Throughout my career, I have always worked effectively in teams, leveraging collaborative efforts to achieve objectives. I am highly self-motivated with a positive can-do attitude, an eye for details, high standards and an eagerness for personal and professional development. Able to manage own time effectively and prioritise workload. I am experienced at working to tight deadlines and dynamic environments. I am friendly and approachable with excellent interpersonal, and customer relations skills and aim to achieve business goals.

In time of career break, I had the opportunity for self-reflection and growth. I seized the moment to pivot from a fulfilling tenure in hospitality management to the dynamic world of software development. I always had a passion for technology and in the last year, I independently explored and self-study the foundational pillars of web development – HTML5, CSS3, JavaScript and the versatile language of Python.

Recently, I completed a twelve-week intensive bootcamp covering the fundamentals of Web and Software development, where I gained proficiency in both front-end and back-end technologies, including HTML5, CSS3, JavaScript, Database Design, System Development Lifecycle and Methodologies. I am now eager to leverage my skill set and embark on a fulfilling professional journey as a Junior Software Developer, where I can contribute to innovative projects and continue my journey of professional growth in the dynamic field of technology.

**Education and IT Training**

**Jan 2024 - Mar 2024 Just IT Training Ltd, London**

**Digital Skills Bootcamp: Software Development**

A twelve-week intensive bootcamp covering the fundamentals of Web and Software development.

**Front-end:** HTML5, CSS3, JavaScript, Bootstrap.

**Back-end:** Python, Flask, MySQL, NoSQL.

**Sept 2004 - June 2006 Sofia University “St. Kliment Ohridski”, Bulgaria**

Engineering Physics BS

**Sep 2000 - May 2004 Polytechnic High School “Nayden Gerov”, Bulgaria**

**#** regarded as comparable in size to three A levels or six AS levels

**IT Skills**

**Software Development Skills:** Git and GitHub, Database design and development (SQL and NoSQL), MySQL, Problem-solving and debugging, Attention to detail, and teamwork.

**Web Technology:** HTML5, CSS3, JavaScript, Bootstrap, Responsive web design.

**Core Programming Languages:**  JavaScript, Python.

**Employment History**

**Sep 2019 - Present Career Break/ Full-time parent**

**Mar 2012 - Aug 2019 Apex Temple Court Hotel, London**

Sept 2017 - Aug 2019 Assistant Restaurant Manager

Sept 2013 - Aug 2017 Food and Beverage Supervisor

Mar 2012 – Aug 2013 Bartender

* Hiring, training, scheduling, and leading a team of 20, ensuring the team is adequately trained and motivated to provide excellent service in all Food & Beverage outlets (Restaurant, Bar, Room Service).
* Managing workload and fostering team productivity by delegating tasks effectively and providing necessary support and guidance.
* Participating in Daily Head of Departments meetings and chairing team briefings.
* Evaluating employee performance, providing regular feedback, and conducting performance reviews.
* Problem-solving such as dealing with customer complaints, and team shortages, resolving conflicts among team members and mediating disputes fairly and constructively.
* Maximising sales, profits and customer satisfaction through training and developing the team.
* Responding to audits that are completed by the company to ensure continual improvement is achieved.
* Assisting the F&B manager in controlling the food and beverage budget in relation to occupancy, departmental expenses, and team rotas
* Ensuring that all the administration, cash control, stock control and security procedures are adhered to myself and team members.
* Supporting the F&B manager in controlling the beverage stock – responsible for the beverage transfers (between the outlets and departments), orders, wastage, and replenishing wine and beverages for the outlets.
* Ensuring the team comply Health and safety, food hygiene and all training are up to date.

**Interests and Achievements**

**Computing:**

* Proficient in navigating both Mac and Windows operating systems.
* Skilled in troubleshooting software issues and optimizing system performance.
* Passionate about exploring emerging technologies and staying updated with industry trends.

**Hobbies:**

* Enjoy cycling for commuting and leisure, as well as snowboarding in the winter months.
* Maintain a healthy lifestyle through regular strength training gym sessions, yoga, Pilates, and regular meditations.
* Enjoying watching movies, reading books, and listening to music, enjoy spending quality time with friends and family even if it’s playing video games with the kids.

**References are available upon request.**